



BioCred User Guide

Version 1.2 (Oct, 2023)

No part of this document may be reproduced or transmitted in any form or by any means, electronic or physical, for any purpose without the express written permission of Panini.

Panini S.p.A.Via Varallo 24b – Torino, Italia www.panini.com

DATE	Version Reference	DESCRIPTION	
02/10/2023	System ver: 00010000 BioCredApp ver: 1.0.0 DisplayApp ver. 1.0.0 Web app ver: 1.0.0	User guide for BioCred product version 1.0 that includes: • Fingerprint credential process (enrollment, verification, restore) • ID card scanning • Electronic Signature • QRCode/Barcode scanning • NFC reader • Fingerprint scan feature	

Copyright © Panini 2020 Page 2 of 55

Contents

Е	BioCred User Guide	1
1.	Introduction	
2.	Safety Precautions	4
3.	Trademark Acknowledgements	
4.	Proper Disposal of WEEE	
5.	Unpack BioCred	7
6.	External Part Description	8
7.	Setup procedure	
8.	Operator role	
8	8.1 Fingerprint Credential	
8	8.1.1 Enrollment	12
8	8.1.2 Fingerprint Verification	
_	8.1.3 Restore NFC credential	
_	8.2 Card Acquisition	
_	8.3 Electronic Signature	
•	8.4 Data Reader	
5	8.5 Fingerprint Acquisition	
9.		
	9.1 Fingerprint verification	
-	9.2 Card Scanner	
•	9.3 Electronic Signature	
_	9.4 NFC reader	
ç	9.5 QRcode reader	52
ç	9.6 Barcode reader	54

1. Introduction

BioCred is an assisted customer operated product.

The device will be installed customer facing but overseen by an operator that will control the device via a Business Application (es example in banking environment the Operator will be the operator and the Business Application will be the Operator Application).

Most functions can be activated by both the customer and the operator, while few only by the operator for security reason.

When a functionality is started by the Business Application (in this guide Web Application), BioCred follows the process as "slave" device; while if the functionality is started directly from BioCred, the Web Application will not be involved in the process.

In field Web Application will be replaced by the Business Application, operating with the control logic.

The following guide describes:

- the instruction for a user simulating the Operator's role and therefore using the Web Application UI to drive the device
- the instruction for a final user and therefore using BioCred Display UI to drive the device

2. Safety Precautions

Before you begin operating or servicing your Panini BioCred as instructed in the User Guide or Service Manual, please make sure you read and understand these important safety instructions:

- For cleaning operations, refer to the BioCred Cleaning and Maintenance Guide.
- Do not attempt to service or repair the device, except as instructed elsewhere in the User guide.
- Do not attempt to service or repair the external power supply of the device that may expose you to dangerous voltage points or other risks.
- Refer all servicing to qualified service personnel.
- BioCred will comply to the standard IEC/EN 62368-1 and UL 62368-1 only using the Power Supply model provided with the device or PoE (Power over Ethernet) 48VDC IEEE 802.3af compliant.

- OPERATING CONDITIONS:

- Temperature: $+15^{\circ}\text{C} \div +35^{\circ}\text{C} (59^{\circ}\text{F to } 95^{\circ}\text{F})$
- Humidity: 20% ÷ 80% R.H. non-condensing

Copyright © Panini 2020 Page 4 of 55

3. Trademark Acknowledgements

PANINI BioCred is a registered trademark of Panini SpA.

© 2020 PANINI S.p.A., ALL RIGHTS RESERVED

PANINI S.p.A patents: ITA/EU N. 102019000001959 USA 16/786589 - 11308377

The mark ← affixed to the product certifies that the product satisfies the basic quality requirements.



The Panini BioCred is also UL 62368 compliant (UL file number E172976).



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by Panini could void the user's authority to operate the equipment.

4. Proper Disposal of WEEE



European Union (EU) only

The symbol of the crossed-out bin on the product means that used electrical and electronic equipment should not be mixed with general communal waste, in accordance with the European Directive (WEEE) and your national legislation. To dispose of our devices please inform yourself and contact the Local Authorities or local distributor who will give you the practical information you need about the local separate collection system for electrical and electronic products.

For other countries (not in EU)

The treatment, collection, recycling and disposal of electric and electronic devices will be carried out in accordance with the laws in force in the country in question.

Copyright © Panini 2020 Page 6 of 55

5. Unpack BioCred

Before unpacking the carton box, examine its condition for any damage received during shipping.

Qit.

If the device, or any component, appears damaged do not use it. File a claim with the shipping company and contact your reseller.

Make sure that all parts are included:

- Panini BioCred
- Quick Guide
- Wall Mount power adapter
- CAT5e F/UTP Ethernet cable 1m
- USB Wi-Fi dongle (optional, not shown in the picture)





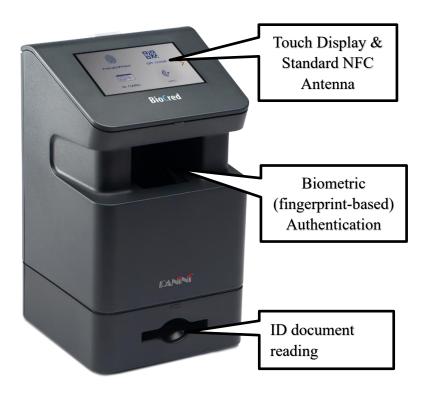


Copyright © Panini 2020 Page 7 of 55

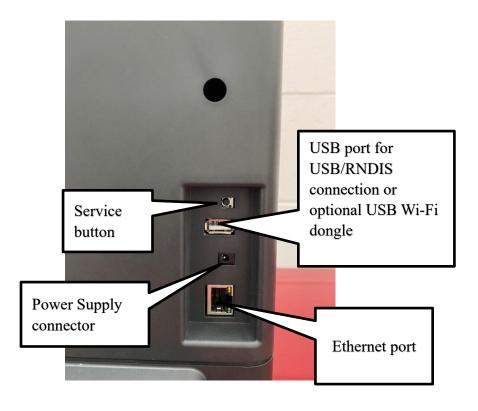
6. External Part Description

This section describes the major components of the Panini BioCred.

Front view:



Rear view:



Copyright © Panini 2020 Page 8 of 55

7. Setup procedure

The device can be connected via LAN, USB/RNDIS, WI-FI.

The product is provided with an Ethernet cable.

Compatible WI-FI dongle is a product option. WI-FI connectivity requires an appropriate working mode setting in the device configuration. For more information, contact your technical reference for the "BioCred Network Configuration Guide".

By default, BioCred is configured as following:

• ETH: DHCP mode

• RNDIS: Fixed IP (192.168.101.1)

For instructions about the BioCred first installation, please refer to the "BioCred 1.0 First Installation Guide".

Important: the Enrollment phase, explained later, requires BioCred to have a direct access to an external Panini server, for the creation of the user's encrypted biometric credentials. This function is therefore not accessible with a USB/RNDIS connection or with a peer-to-peer Ethernet connection.

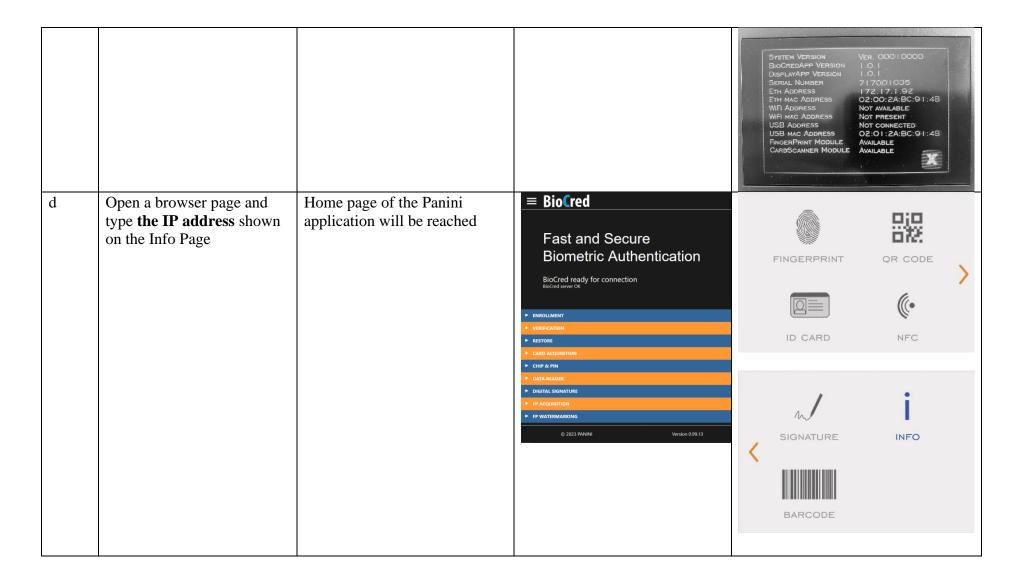
Copyright © Panini 2020 Page 9 of 55

Once removed from the box:

ID	Action/Event	Result	Web app ¹	BioCred display ²
a	Connect the BioCred reader via LAN to the router or via USB cable to the PC NOTE: use type A- type A USB cable. Cable not provided with the device	"boot" information will appear	Na	"boot" information
b	Wait until the BioCred is ready	Greyed buttons will be displayed, and 2 acoustic signals will be performed. If more than 4 features are enabled a lateral arrow will be available (as in the picture) picture	Na	FINGERPRINT QR CODE ID CARD NFC
С	Press on the "i" soft key button to show the "About" menu	Info page will be shown on the display	Na	SIGNATURE INFO

¹ Web app = what the Operator sees (throughout) **NOTE**: Web app is intended only for internal tests or demo. ² BioCred display = what the CUSTOMER or USER sees (throughout)

Copyright © Panini 2020 Page 10 of 55



Copyright © Panini 2020 Page 11 of 55

8. Operator role

This chapter describes the functions when activated by the operator.

These functions will then start from the Web Application, BioCred follows the process as "slave" device.

8.1 Fingerprint Credential

8.1.1 Enrollment

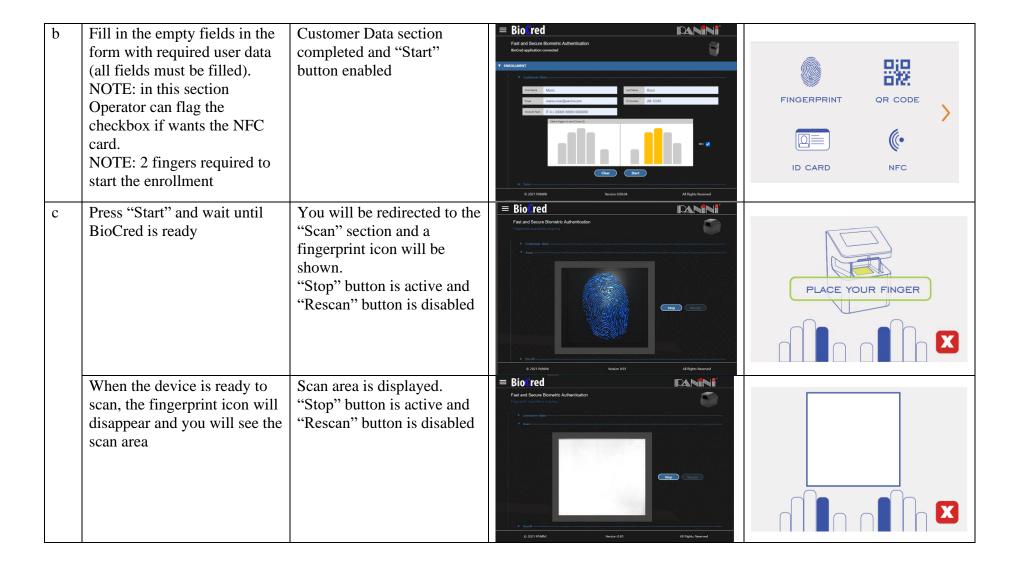
This section describes the user's biometric encrypted credential creation.

This process cannot be activated by the user (from Display interface), it must be always performed by the Operator for security reason.

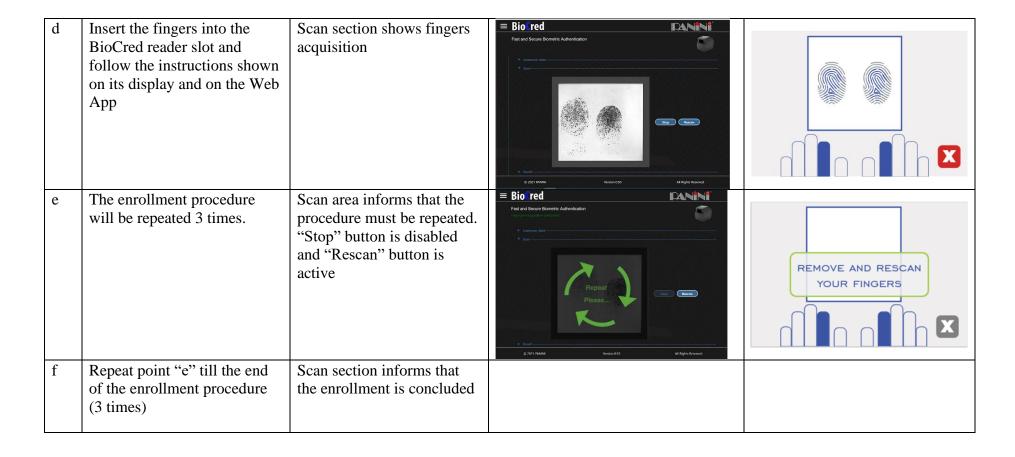
The enrollment won't be directly available on BioCred display (no icon).

ID	Action/Event	Result	Web App	BioCred display
A+	From Home page select "Enrollment"	Customer Data section with empty fields and "Start" button disabled	Est and Source Biometric Authentication toucked split and source Biometric Authentication toucked split arises * OMICHANITY ** CHICALIMINET ** Children data ** Children data ** See Arises See Arises See Arises ** Source See Arises ** S	FINGERPRINT OR CODE ID CARD NFC

Copyright © Panini 2020 Page 12 of 55



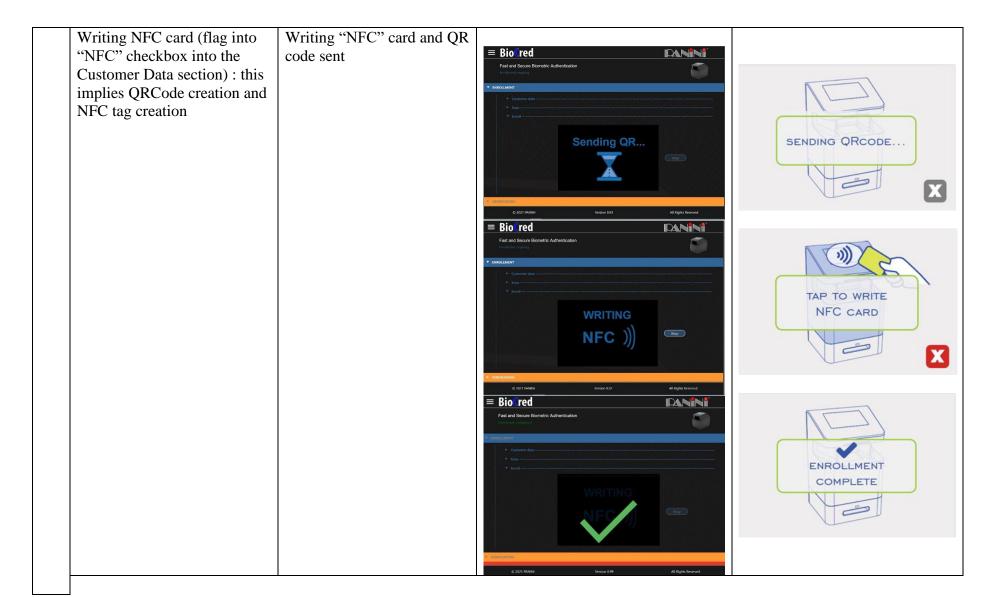
Copyright © Panini 2020 Page 13 of 55



Copyright © Panini 2020 Page 14 of 55



Copyright © Panini 2020 Page 15 of 55

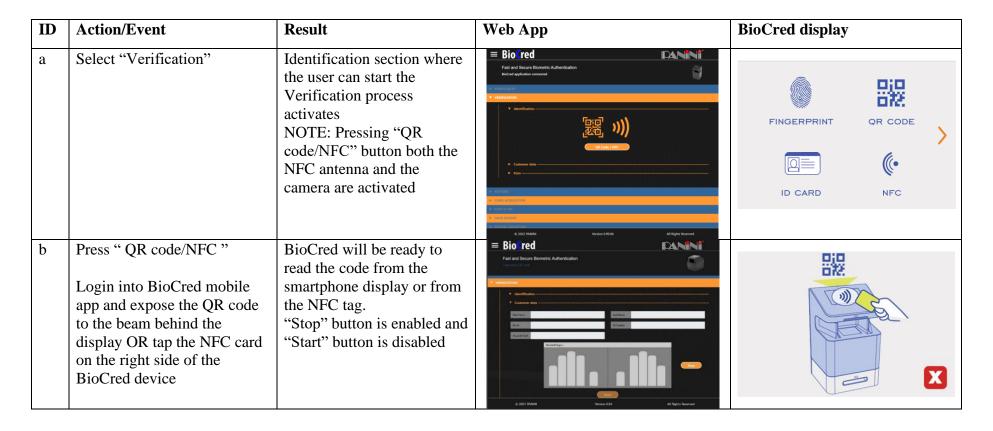


Copyright © Panini 2020 Page 16 of 55

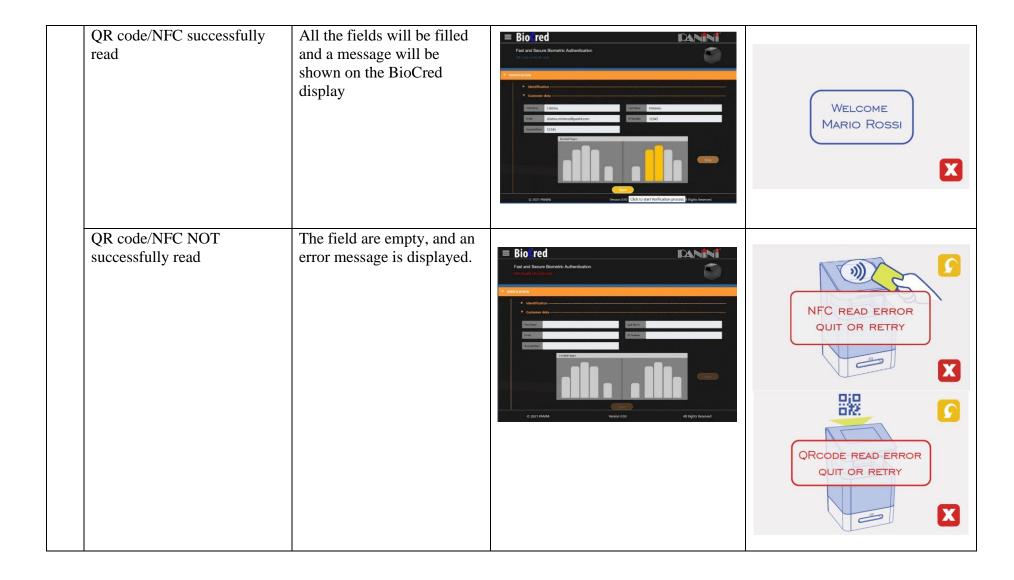
8.1.2 Fingerprint Verification

This section describes user's fingerprint verification (customer authentication). This operation enables customer authentication via QR code or NFC card credentials created in 4.1.1

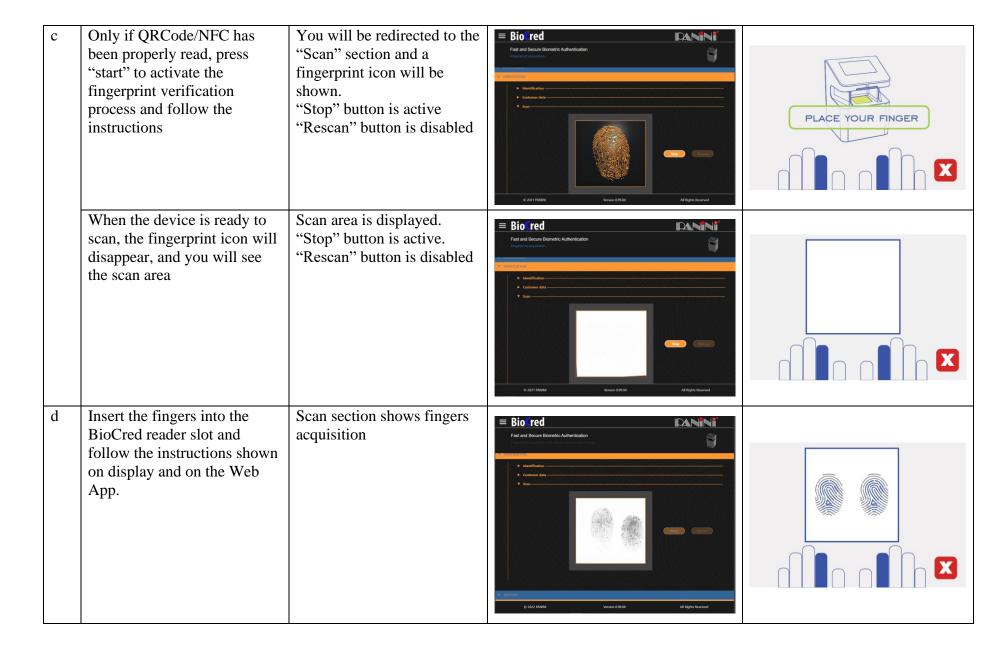
This process can be also activated directly by the user on BioCred Display (see §5.1).



Copyright © Panini 2020 Page 17 of 55



Copyright © Panini 2020 Page 18 of 55



Copyright © Panini 2020 Page 19 of 55

e Depending on the match result, a proper feedback message will be shown on the Web App and on the BioCred display.

Fingerprint successfully matched





Fingerprint match NOT successful.

In this case "Rescan" button is active.

NOTE: if the user press the "Rescan" button within 15 seconds, the fingerprint acquisition starts again; else the "Identification" section is displayed and the user has to rescan the Qrcode or tap the NFC card.





Copyright © Panini 2020 Page 20 of 55

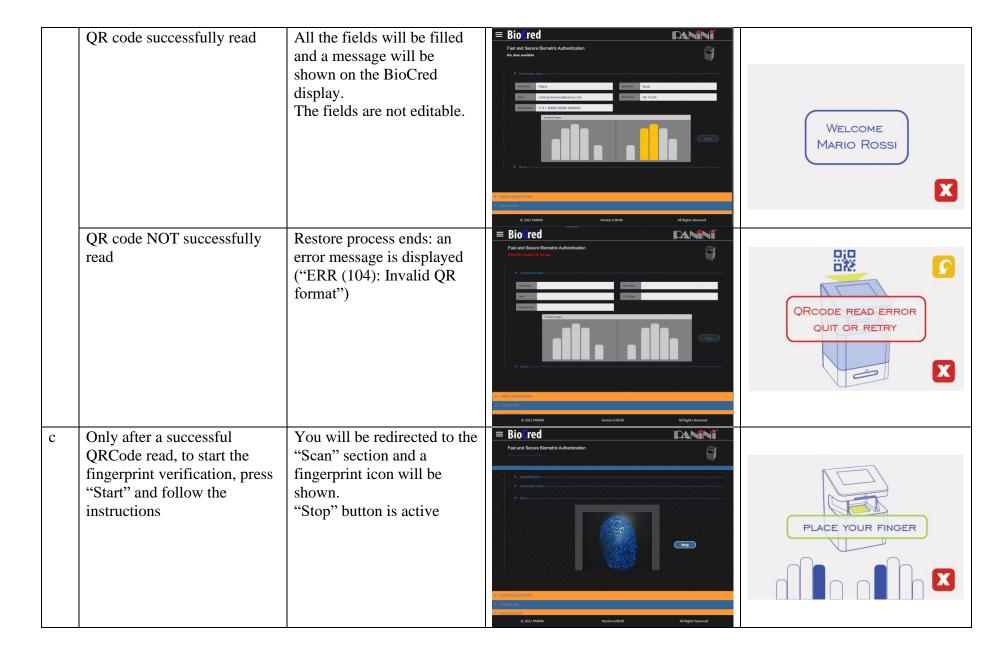
8.1.3 Restore NFC credential

This section describes how NFC user's biometric encrypted credential can be restored.

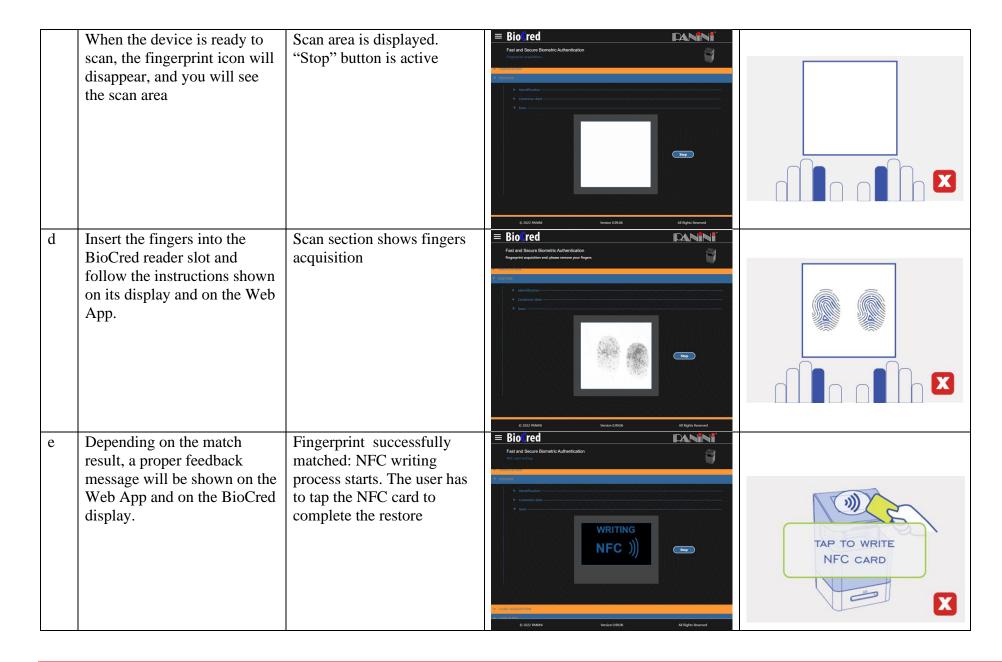
This process can only be performed by the Operator for security reason, the operation won't be directly available on BioCred display.

ID	Action/Event	Result	Web App	BioCred display
a	Select "Restore"	Identification section is open and the user can start the restore process	Fest and Secure Biometric Authentication BioCard application conversed ### METORS ### METORS ### METORS ### METORS ### Castle Management #### Castle Management #### Castle Management #### Castle Management ###################################	FINGERPRINT OR CODE ID CARD NFC
b	Press "Restore" Customer will login into BioCred mobile app and expose the QR code to the beam behind the display	BioCred will be ready to read the code from the smartphone display. "Stop" button is enabled and "Start" button is disabled	E Bio Cred Fast and Secure Biometric Authentication CV code supposition. V Contenue data	

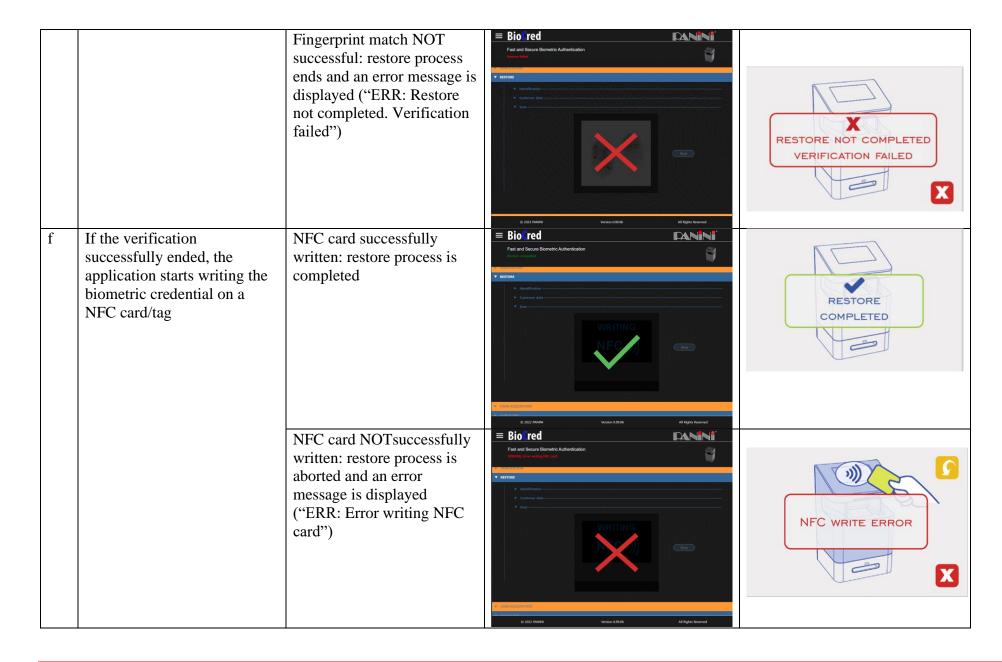
Copyright © Panini 2020 Page 21 of 55



Copyright © Panini 2020 Page 22 of 55



Copyright © Panini 2020 Page 23 of 55



Copyright © Panini 2020 Page 24 of 55

8.2 Card Acquisition

This section describes the plastic card images acquisition (Driver License/ID card etc). This process can be also performed directly by the user using BioCred Display interface. (see § 5.2)

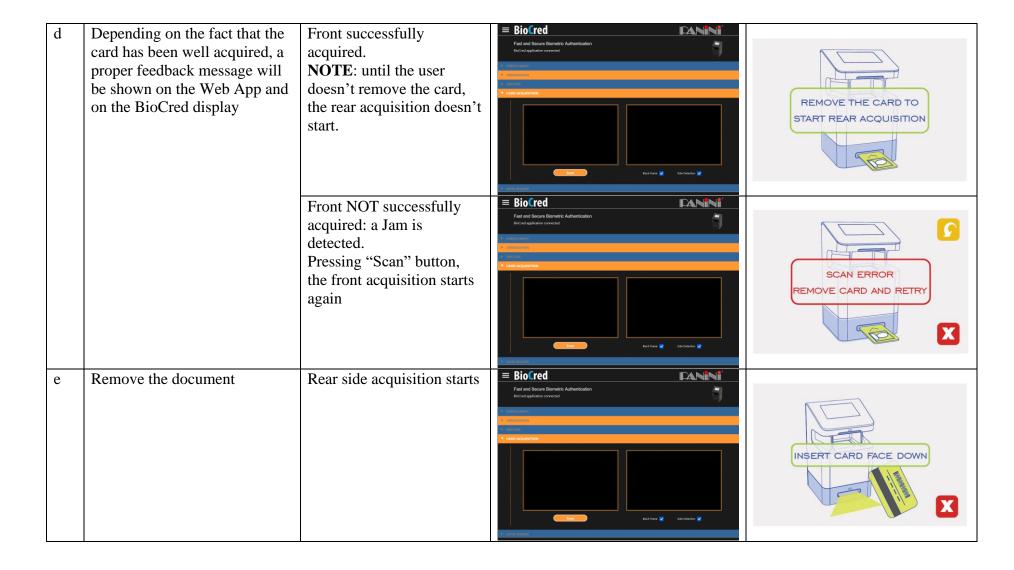
NOTE: Card scanner is motorized. Do not push the card inside the reader or hold the card when the motor starts. This would create jams.

ID	Action/Event	Result	Web App	BioCred display
a	Select "Card Acquisition"	The scan section is open and the Operator can start the process by pressing "Scan" button. "Side Detection" and "BlackFrame" flags are enabled by default. Side Detection allows the device to establish if the same side of the card has been inserted twice. If so, a proper message is provided. BlackFrame adds a black frame around the card images. Both flags can be disabled.	■ BioCred Feat and Secure Bronneitre Authentication BioCost application convected **Transaction** **Costal Adoption Transaction** **Costal Adoption Transaction** **Line T	FINGERPRINT OR CODE ID CARD NFC

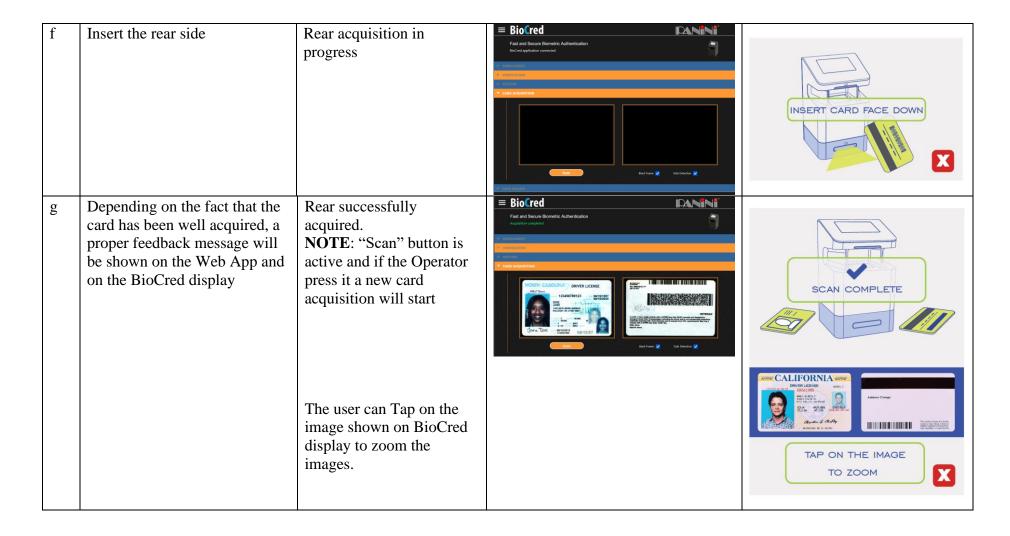
Copyright © Panini 2020 Page 25 of 55



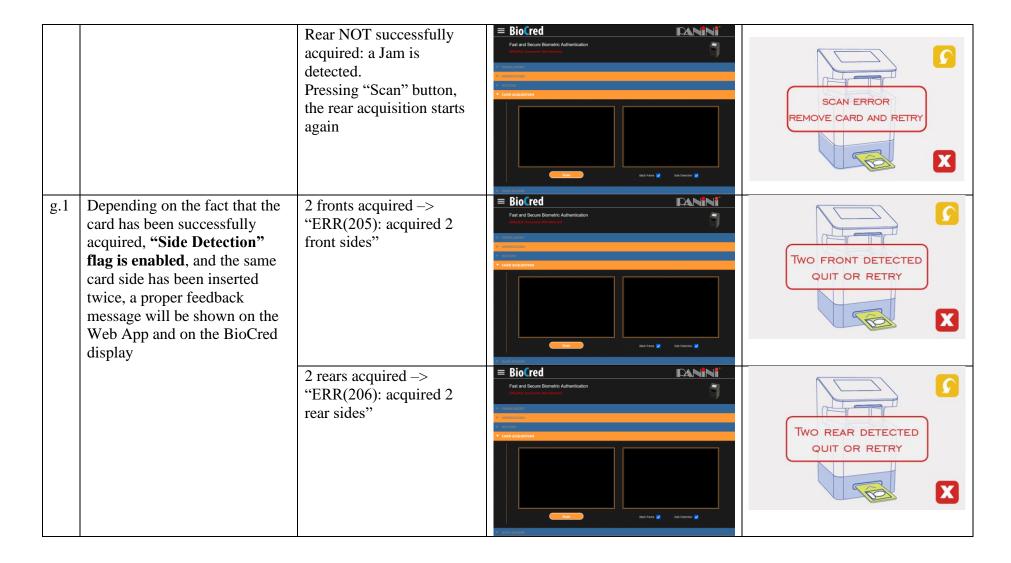
Copyright © Panini 2020 Page 26 of 55



Copyright © Panini 2020 Page 27 of 55



Copyright © Panini 2020 Page 28 of 55



Copyright © Panini 2020 Page 29 of 55

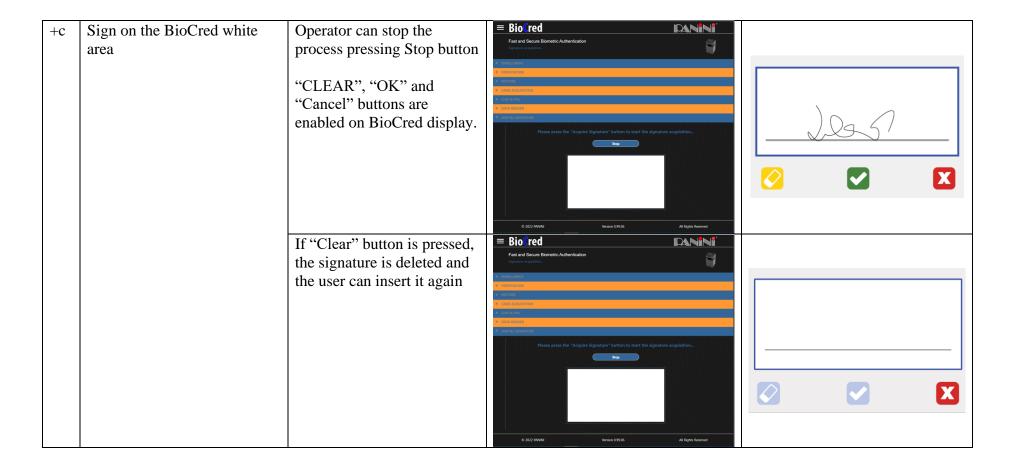
8.3 Electronic Signature

This functionality allows the user to capture a digital signature.

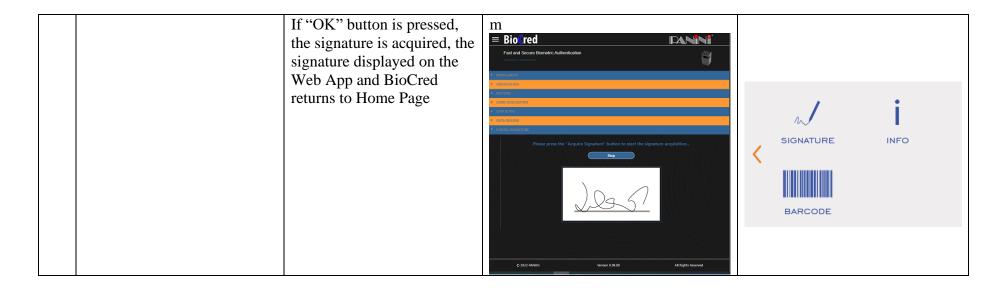
This process can also be activated directly by the user on BioCred display (see §5.4)

ID	Action/Event	Result	Web App	BioCred display
a	Select "Digital Signature"	The Signature acquisition section opens and the user can start the process by pressing "Acquire Signature" button	Fast and Secure Biometric Authentication BioCred application connected Description Descri	SIGNATURE INFO
b	Press "Acquire Signature"	BioCred shows the area to acquire the signature. "Cancel" button is available on BioCred Display to allow the user to abort the process.	Fast and Secure Biometric Authentication Signature acquisition starting Figure 14 (1997) Figure 14 (

Copyright © Panini 2020 Page 30 of 55



Copyright © Panini 2020 Page 31 of 55



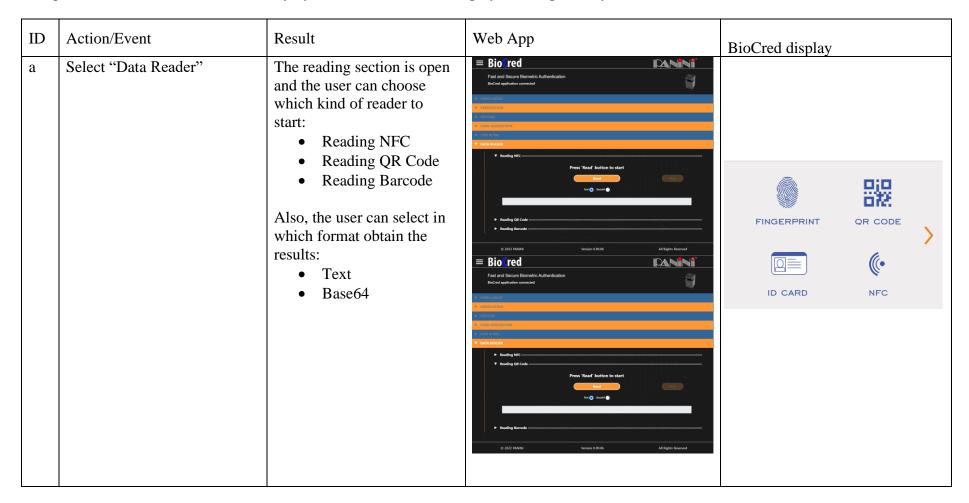
Copyright © Panini 2020 Page 32 of 55

8.4 Data Reader

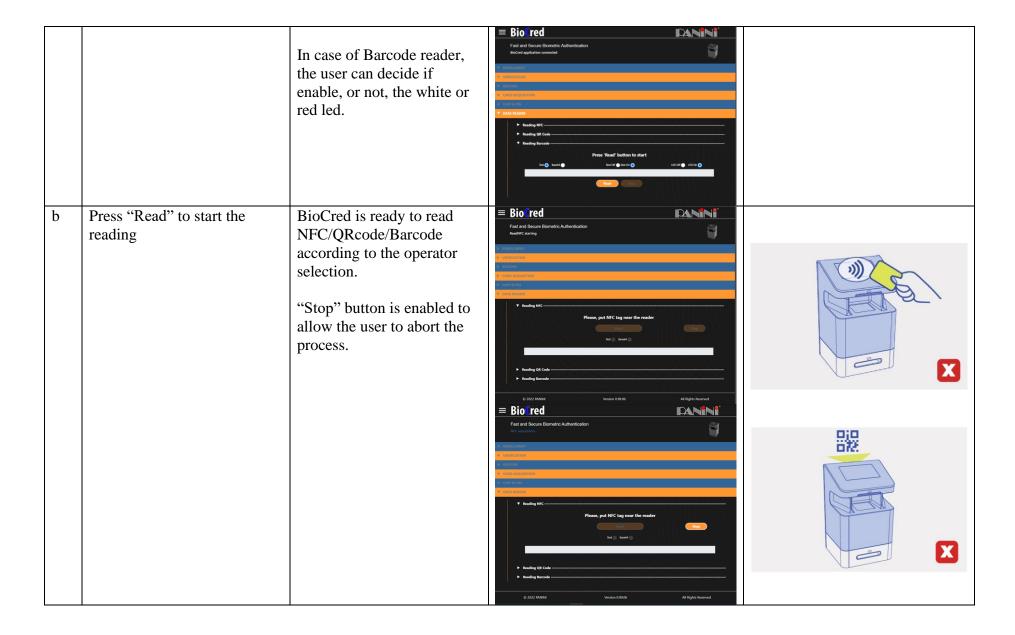
This functionality allows the user to read an NFC tag/Qrcode/Barcode independently by the verification process.

BioCred returns the result without interpreting it.

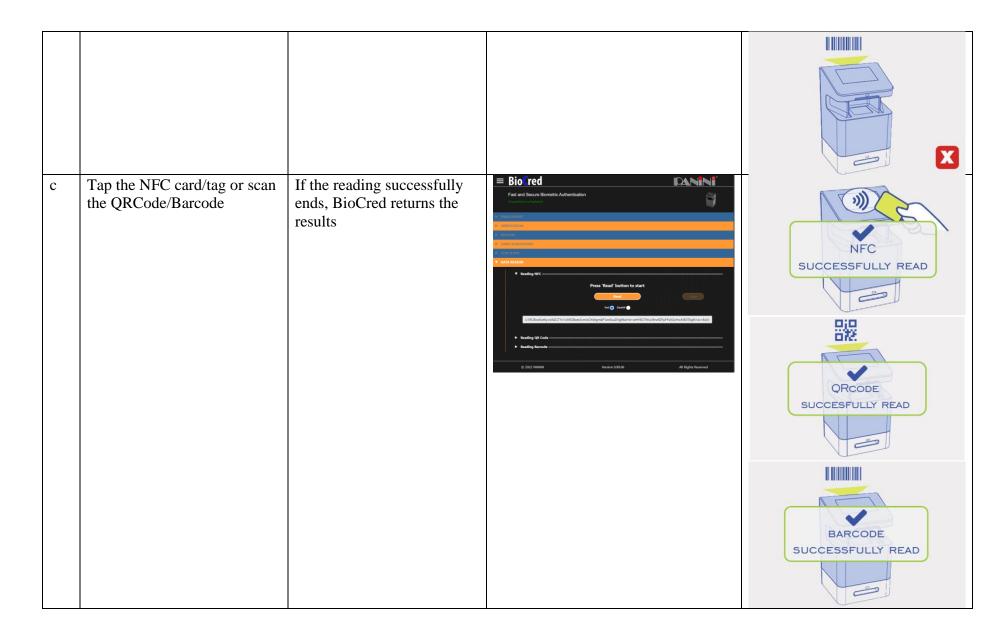
This process can also be activated directly by the user on BioCred Display (see respectively §5.5; 5.6; 5.7).



Copyright © Panini 2020 Page 33 of 55



Copyright © Panini 2020 Page 34 of 55



Copyright © Panini 2020 Page 35 of 55



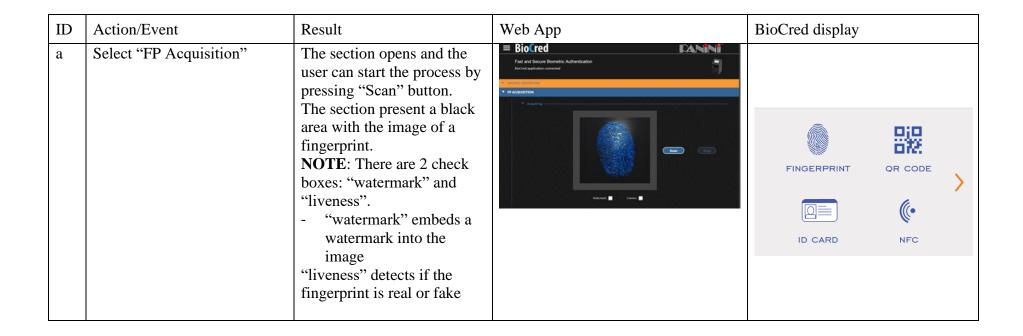
Copyright © Panini 2020 Page 36 of 55

8.5 Fingerprint Acquisition

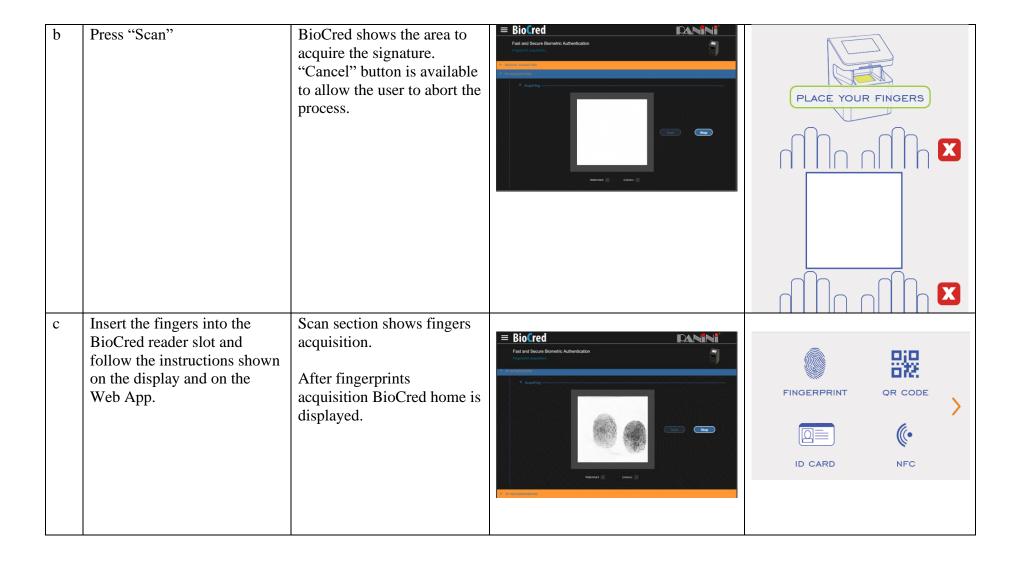
This functionality allows the Operator to capture the user fingerprint with the following options by properly selecting the related flag.

- Save the user fingerprint as is
- Save the user fingerprint with a watermark inside to certify it has been collected with a BioCred device

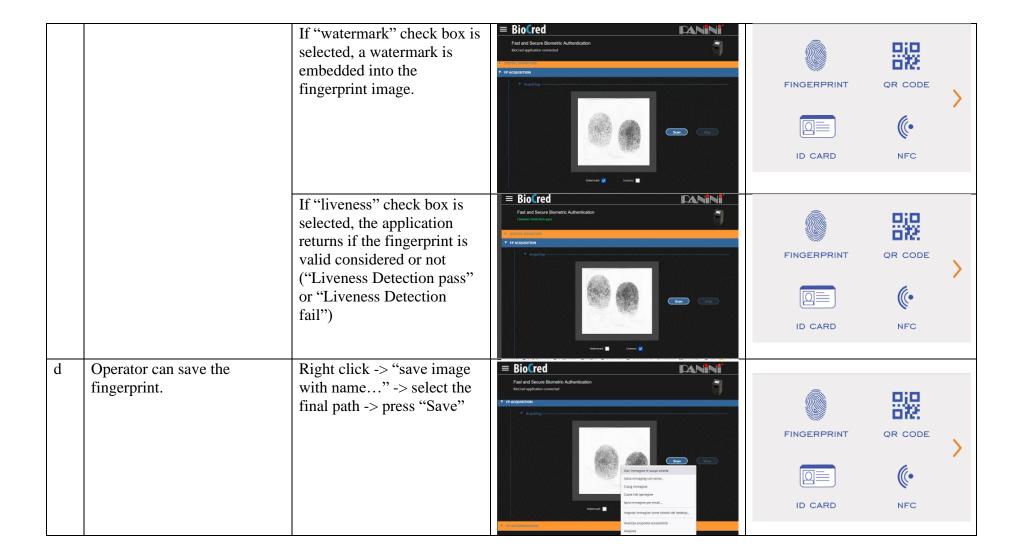
This process can only be performed by the Operator with the customer in presence and will not generate a BioCred credential on NFC tag or QRcode.



Copyright © Panini 2020 Page 37 of 55



Copyright © Panini 2020 Page 38 of 55

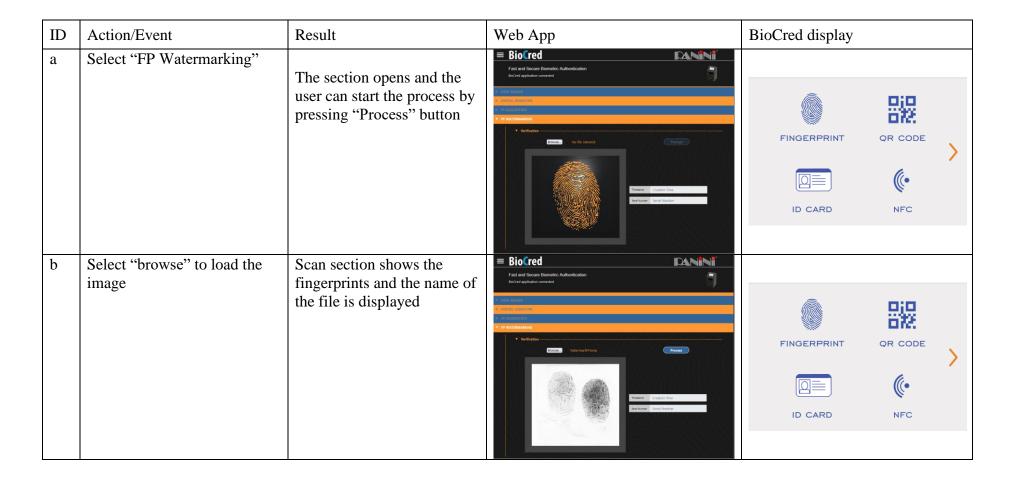


Copyright © Panini 2020 Page 39 of 55

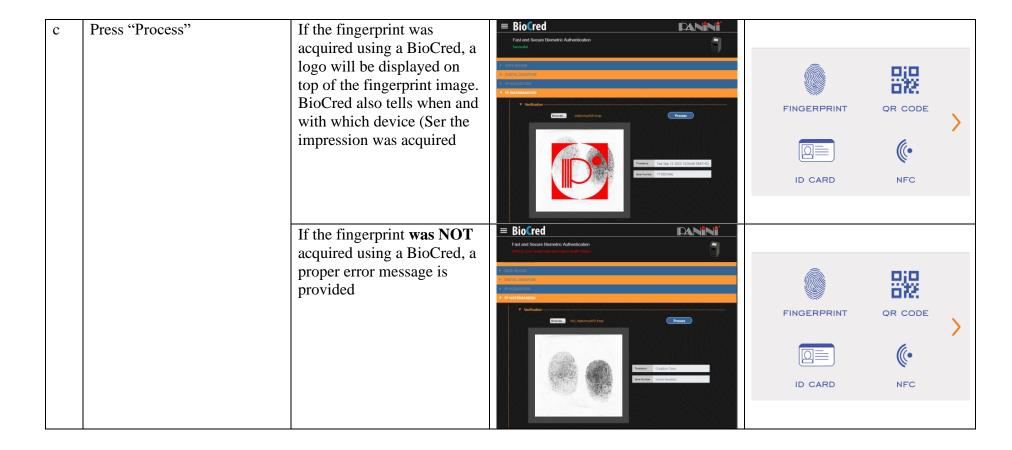
8.6 Fingerprint Watermarking

This functionality allows the Operator to verify if a fingerprint image has been acquired by BioCred or not.

This process can only be activated by the Operator. It won't be directly available on BioCred display.



Copyright © Panini 2020 Page 40 of 55



Copyright © Panini 2020 Page 41 of 55

9. Customer role

This Chapter describes how the user can operate the different functions.

When a functionality is started directly from BioCred, the Web Application is not involved in the process.

9.1 Fingerprint verification

ID	Action/Event	Result	Web App	BioCred display
a	Press "Fingerprint " button on BioCred display	BioCred will be ready to read the code from the smartphone display or from the NFC tag. Cancel button ("X") is enabled and "Retry" button is disabled	na	
b	Login into BioCred mobile app and expose the QR code to the beam behind the display OR tap the NFC card on the right side of the BioCred device	QR code/NFC successfully read: A Welcome message is displayed and the fingerprint acquisition process starts	na	WELCOME MARIO ROSSI
		QR code/NFC NOT successfully read: Error message is displayed. Cancel ("X") and "Retry" buttons are enabled.	na	

Copyright © Panini 2020 Page 42 of 55

		If the user press "X" or if the timeout ends the process is aborted returning to the home page. If the user press "Retry", QRcode/NFC reading starts again.		NFC READ ERROR QUIT OR RETRY
				QRCODE READ ERROR QUIT OR RETRY
С	If the data have been correctly read, the acquisition starts: Insert the finger (or fingerS) into the BioCred reader slot and follow the instructions shown on its display. Depending on the match result, a proper feedback	BioCred shows fingers acquisition. Cancel ("X") button is enabled.	na	PLACE YOUR FINGER
	message will be shown on the BioCred display.			

Copyright © Panini 2020 Page 43 of 55

Fingerprint successfully matched	na	CUSTOMER AUTHENTICATED
Fingerprint match NOT successful. "X" and "Retry" buttons are enabled. NOTE: if the user press the "Retry" button within 15 seconds, the fingerprint acquisition starts again; else the process is aborted and Home page is displayed.	na	CUSTOMER NOT AUTHENTICATED

Copyright © Panini 2020 Page 44 of 55

9.2 Card Scanner

Please note that by default the "Side Detection" is always enabled.

ID	Action/Event	Result	Web App	BioCred display
a	Press "Card Scanner" button	Front acquisition starts	na	INSERT CARD FACE UP
b	Insert front side	Front acquisition in progress	na	ACQUIRING FRONT SIDE
С	Depending on the fact that the card has been well acquired, a proper feedback message will be shown on the on the BioCred display	Front successfully acquired. NOTE: until the card is not removed, the rear acquisition doesn't start.	na	REMOVE THE CARD TO START REAR ACQUISITION

Copyright © Panini 2020 Page 45 of 55

		Front NOT successfully acquired: a Jam is detected. Pressing "Retry" button, the front acquisition starts again	na	SCAN ERROR REMOVE CARD AND RETRY
d	Remove the document	Rear side acquisition starts	na	INSERT CARD FACE DOWN
e	Insert the rear side	Rear acquisition in progress	na	ACQUIRING REAR SIDE
f	Depending on the fact that the card has been well acquired, a proper feedback message will be shown on the BioCred display	Rear successfully acquired. "X" button is enabled and "Retry" button is disabled	na	SCAN COMPLETE

Copyright © Panini 2020 Page 46 of 55

		The user can Tap on the image shown on BioCred display to zoom the images		TAP ON THE IMAGE TO ZOOM
		Rear NOT successfully acquired: a Jam is detected. Pressing "Retry" button, the rear acquisition starts again	na	SCAN ERROR REMOVE CARD AND RETRY
f.1	Depending on the fact that the card has been successfully acquired, "Side Detection" flag is enabled, and the same card side has been inserted twice, a proper feedback message will be shown on the BioCred display	2 fronts acquired -> "ERR(205): acquired 2 front sides"	na	TWO FRONT DETECTED QUIT OR RETRY
		2 rears acquired -> "ERR(206): acquired 2 rear sides"	na	TWO REAR DETECTED QUIT OR RETRY

Copyright © Panini 2020 Page 47 of 55

9.3 Electronic Signature

ID	Action/Event	Result	Web App	BioCred display
a	Press the Red Arrow on BioCred display to change home page	Signature feature can be selected		FINGERPRINT QR CODE ID CARD NFC SIGNATURE INFO
С	Press "Signature"	BioCred shows the area to acquire the signature. "Cancel" button is available to allow the user to abort the process.	na	BARCODE

Copyright © Panini 2020 Page 48 of 55

d	Put the signature on the white area	"CLEAR", "OK" and "Cancel" buttons are enabled on BioCred display	Na	
		If "Clear" button is pressed, the signature is deleted and the user can insert it again	na	
		If "OK" button is pressed, the signature is acquired and BioCred returns to Home Page	na	SIGNATURE INFO

Copyright © Panini 2020 Page 49 of 55

9.4NFC reader

a	Press "NFC"	BioCred is ready to read NFC card/tag. "Stop" (X) button is enabled to allow the user to abort the process	Na	FINGERPRINT Did CARD	QR CODE
					X
b	Tap the NFC card/tag on top of the device	If the reading successfully ends, BioCred returns the results	Na	SUCCESFUL	

Copyright © Panini 2020 Page 50 of 55

If the reading is NOT successful, BioCred displays an error message	na	NFC READ ERROR QUIT OR RETRY
If a timeout expires an error message is displayed and the process ends.	na	ACQUISITION TIMEOUT QUIT OR RETRY

Copyright © Panini 2020 Page 51 of 55

9.5 QRcode reader

ID	Action/Event	Result	Web App	BioCred display
a	Press "QR Code Reader"	BioCred is ready to read QR Code.	Na	FINGERPRINT QR CODE ID CARD NFC
	"Stop" button is enabled to allow the user to abort the process		X	
b	Scan the QRcode	If the reading successfully ends, BioCred returns the results	Na	QRCODE SUCCESFULLY READ

Copyright © Panini 2020 Page 52 of 55

If the reading is NOT successful, BioCred displays an error message	na	QRCODE READ ERROR QUIT OR RETRY
If a timeout expires an error message is displayed and the process ends.	na	ACQUISITION TIMEOUT QUIT OR RETRY

Copyright © Panini 2020 Page 53 of 55

9.6 Barcode reader

ID	Action/Event	Result	Web App	BioCred display		
a	Press the red arrow to reach second page of BioCred UI	BioCred second page will appear on Display.	Na	FINGERPRINT ID CARD	OR CODE	>
b	Press "BARCODE"	BioCred is ready to read NFC card/tag.	Na na	SIGNATURE	INFO	
		"Stop" (X) button is enabled to allow the user to abort the process		X		X

Copyright © Panini 2020 Page 54 of 55

С	Scan the Barcode	When the reading ends, BioCred returns the results	na	BARCODE SUCCESSFULLY READ
		If a timeout expires an error message is displayed and the process ends.	na	ACQUISITION TIMEOUT QUIT OR RETRY

Copyright © Panini 2020 Page 55 of 55