



Total Protection Services

Check Scanner Care

Reduce productivity downtime by prioritizing mission critical device replacement

From the time you purchase your check scanner, Panini is dedicated to your success. The **Check Scanner Care** program ensures that with a single phone call mission-critical assets are in place, productivity down-time is reduced, and customer satisfaction is increased. Panini delivers the hassle-free, peace of mind you need so you can focus on your customer.

Which plan is right for you?



Advanced Unit Exchange (AUE)

Device Replacement



Standard Depot Service

Per Device Repairs



Custom Repair & Maintenance

Unique Service Plan

Valued Services

Priority AUE



Standard AUE



Depot Service



	Next Day	2 Business Days	10 Business Days
Turnaround time	Next Day	2 Business Days	10 Business Days
Maintenance updates applied	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Managed customer-owned spare pool	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Predictable, planned budgets	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Scanner Care Subscription Discount	15%	10%	<input type="checkbox"/>
Maintenance reminders	Monthly	Quarterly	<input type="checkbox"/>
No Problem Found incidents per month	15 Units	10 Units	<input type="checkbox"/>
Reporting	Monthly	Quarterly	<input type="checkbox"/>
Unlimited repairs with no hidden costs	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Replacement of separator rollers and o-rings	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Replacement of missing or defective USB cables and power supplies	<input checked="" type="checkbox"/> •	<input checked="" type="checkbox"/> •	<input type="checkbox"/>

• - Panini brands only



Advanced Unit Exchange (AUE)

Priority AUE

Eliminate costly delays and increase productivity by replacing faulty, mission-critical devices the **next business day**. Direct engagement and support from the OEM ensures a hasslefree experience so you can focus on the customer.

Standard AUE

Experience the benefits of AUE more cost effectively by replacing faulty devices in **2 business days**. Spare pool management and device readiness from a dedicated team guarantees the availability of field-ready devices.



Depot Service

Rely on a flat rate fee when a faulty device must be serviced and returned. Standard 10 business day return or expedited 3-day shipping ensures you receive the device back when you need it.



Remain focused on your business's core objectives



Save on valuable space



Reduce unnecessary costs



Custom Repair & Maintenance

Create a Custom Service Level Agreement that best meets your business needs across multiple brands and on-site locations.



Flat rate per repair OR



Time and materials repair OR



Customized contract service plan



Panini Extended Warranty

- All Panini scanners come with a twelve-month Standard Manufacture Warranty that protects against defects in material and workmanship. Extended Manufacture Warranty is available for terms of up to 3 years.
- The Standard Manufacture Warranty covers all parts and material except those subject to damage, misuse, or negligence.

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