

PANINI CONTINUES TO ENHANCE YOUR CHECK PROCESSING EXPERIENCE WITH THE I:DEAL PRODUCT PROTECTION PLAN

Panini offers you additional options to protect your investment in the market-leading Panini I:Deal® small business check scanner.

The plan provides:



ADVANCED EXCHANGE OF YOUR PANINI CHECK SCANNER

Protection Plan Benefits

- Advanced Unit Exchange included in the program
- Enhances your standard factory warranty
- Pay as little as \$2.04 per month

Term	Price
24 Month Initial Term	\$49
Each 12 Month Renewal	\$29
<small>Renewal will occur automatically in incremental 12 month periods at the expiration of the previous coverage period. A renewal notice will be provided directly to the customer 90 days prior to expiration.</small>	

For additional information about the Panini I:Deal Product Protection Plan please call **937.291.2195**.

*Complete terms and conditions are located on the back of this sheet.

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Panini I:Deal Product Protection Plan (Please submit additional items on a separate sheet of paper.)

Item	Description	Serial Number	Model Number	Price 24 mo. – \$49
The Panini I:Deal Product Protection Plan is provided with AUE (Advanced Unit Exchange) coverage.			Total	\$

This Agreement Service of the Panini Family of Document Processing Equipment is between Panini North America, a Delaware corporation with offices at 577 Congress Park Dr., Dayton, Ohio 45459 and:

Contact Information

Customer Name	
Address	
City, State ZIP	
Contact Name	
Email Address	
Phone Number	

Credit Card Information

Name on Card				
Card Type (circle one)	Visa	MasterCard	American Express	Discover Card
Card Number			Exp. Date (mm/yy)	/ CVV/CID [†]

Panini I:Deal Product Protection Plan Terms and Conditions: 1). The I:Deal Product Protection Plan is initiated with registration directly with Panini and payment. The plan begins on the date of shipment from Panini or an authorized Reseller, whichever comes later. The I:Deal Scanner must be registered directly with Panini within 30 days of shipment from the Reseller's facility. 2). A Return Material Authorization (RMA) number MUST be obtained from Panini prior to the return of units for service. Units returned without an RMA number will be refused. Contact Panini Customer Service Support at 937-291-2195 or request an RMA at *www.panini.com* prior to the return of any unit. During the RMA process the end user will be sent a form that must be completed and returned with the unit or completed on-line. The form will have the RMA number, address information, and a general description of the issue and reason the unit is being returned. Panini business hours are 8am to 5pm EST, except for public or company holidays. Prior to AUE being shipped customer will provide deposit to be held in case of non-return of RMA unit. 3). The product MUST be returned to Panini in the original shipping container (or suitably packaged). Shipping materials that are used in the AUE unit may be re-used for return of the defective unit. The product must be whole, not in parts, to be accepted. The power supply, USB cable and franking roller (if applicable) must be included in the return package. Failure to return these items will result in charges for replacement parts. 4). Panini is responsible for all freight charges associated with shipping unit(s) to and from Panini for service. The outbound unit is shipped via UPS Ground and a return label for UPS ground shipment is included for returning the defective unit. 5). Routine cleaning is NOT covered and will be subject to additional fees. 6). Panini reserves the right to repair or replace a unit returned for service. Under this Program replace with "as new" is defined as new or a previously repaired unit. 7). The I:Deal Product Protection Plan includes documentation, access to the Panini Web site for Services, software patches, major and minor API releases and Advanced Unit Exchange (AUE). 8). Reinstatement in the I:Deal Product Protection Plan is subject to an inspection and reinstatement fee at Panini's sole discretion. These fees, if assessed, must be paid before any maintenance will be performed on the unit. 9). Panini reserves the right to refuse the reinstatement of the I:Deal Product Protection Plan at its sole discretion. 10). Units returned to Panini under the I:Deal Product Protection Plan for which no problem can be found, may be subject to a no problem found fee in the amount of \$50. No problem found is defined as the unit passing all Panini diagnostic tests upon return and before any parts have been replaced. 11). Panini reserves the right to contact, market and sell follow on I:Deal Product Protection Plans, parts, supplies and services to those customers that are forwarded to Panini.

Other Fees and Charges: 1). Cleaning Fee – \$50. Cleaning includes removal of loose dirt and debris, complete cleaning of the magnetic head, and cleaning of all rubber roller surfaces. 2). Inspection Fee – \$50. The inspection includes evaluation and testing of unit/parts to specified standards. Inspection fees are charged after the registration period has lapsed. 3). Reinstatement Fee – \$50. Requests for participation in the I:Deal Product Protection Plan for units that are not currently registered or covered may be subject to a \$50 reinstatement fee. 4). Expedite Fee. Expedite fees will be assessed in the event that customer requests non standard turnaround time (both time and freight) at then current rates which apply.

[†]The CVV/CID is a 3 or 4 digit code embossed or imprinted on the signature panel on the reverse side of Visa, MasterCard and Discover cards and on the front of American Express cards.